

DAILY TIME SCHEDULE
Washington Transit System

Monday - Friday (Except Holidays)

Jamestown Apartments *	7:09	8:00	9:00	10:00	11:00	11:55	1:00	1:54	2:55
Hospital*	7:11	8:04	9:04	10:04	11:04	12:04	1:04	2:04	2:59
City Hall*	7:15	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:01
Downtown (Main St)	7:17	8:09	9:10	10:10	11:10	12:10	1:10	2:10	3:03
Library*	7:19	8:11	9:12	10:12	11:12	12:12	1:12	2:12	3:04
Sunset Ave	7:20	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:05
Jefferson/N.W. 6th St	7:21	8:13	9:14	10:14	11:14	12:14	1:14	2:14	3:06
Robinson St. / Front St.	7:21	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:08
Maxwell Ave.	7:23	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:09
Campton's Store*	7:25	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:11
McMormick St.	7:26	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:12
N.W. 10th / McMormick	7:27	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:13
W. Main St. / N.W. 10th St.	7:28	8:21	9:21	10:21	11:21	12:21	1:21	2:21	3:14
Main St. / N.W. 5th St.	7:30	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:16
West Side Plaza*	7:33	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:19
Sunset Towers*	7:36	8:28	9:29	10:29	11:29	12:28	1:29	2:29	3:22
Pine Apts.	7:38	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:24
Prairie Village	7:39	8:32	9:32	10:32	11:32	12:32	1:32	2:32	N/A
Wal-Mart*	7:42	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:28
Southview Trailer Park	7:47	8:40	9:40	10:40	11:40	12:40	1:40	2:40	N/A
Wash. Nursing Center	7:49	8:42	9:42	10:42	11:42	12:42	1:42	2:42	N/A
Cherry Tree Plaza*	7:53	8:46	9:46	10:46	11:46	12:46	1:46	2:46	3:39
N.E. 21st St.	7:54	8:50	9:50	10:50	11:50	12:49	1:50	2:50	N/A

*Scheduled Stop

All other streets and locations listed above are when the bus will be in that area.

WASHINGTON TRANSIT SYSTEM (WTS)

TYPES OF PUBLIC TRANSIT SERVICES AND SOURCES OF FUNDING

The Washington Transit System (WTS) operates a DEVIATED FIXED ROUTE SERVICE over one (1) fixed route and one (1) bus traversing most of the area of the City of Washington, IN. WTS offers deviated fixed route public transportation service for individuals whose disability prevents them from using the fixed route. WTS offers service along the daily fixed route and up to a 1/4 mile deviation from the route (See Procedures for Mobility Impaired Persons section). WTS is a publicly-funded provider of transit service to all citizens and visitors to Washington, IN. WTS operations are totally financed by the Federal Transit Administration (FTA), Indiana Department of Transportation (INDOT) and the City of Washington.

TITLE VI NON-DISCRIMINATION

The Washington Transit System (WTS) operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with WTS.

GENERAL INFORMATION AND PASSENGER REGULATIONS/CONDUCT

WTS drivers are specially trained, friendly, safe and courteous. Each bus is equipped with a wheelchair lift for passengers who are unable to use the steps. Car seats that are required by law must be used and provided by the passenger. WTS buses are clean and smoke-free; eating and smoking on WTS buses is prohibited. Only securely-covered non-alcoholic beverages are permitted on buses. Portable oxygen tanks are permitted. No pets allowed, service animals are welcome. WTS is not responsible for lost, stolen or damaged items. Please be at your pickup point at least five (5) minutes before the bus is scheduled to arrive. Please remain seated while on the bus; if you must stand, please use holding devices provided. Physical assault on WTS staff or passengers will result in immediate forfeiture of all riding privileges; in addition, authorities will be notified and WTS will file applicable criminal and civil charges against assailants. Verbal assault of WTS staff or passengers: 1st offense will result in immediate one-week suspension of riding privileges; 2nd offense will result in immediate three-week suspension of riding privileges; 3rd offense will result in immediate permanent suspension of all riding privileges. Reinstatement will be at the discretion of the Transit Manager. Discrimination of any kind is not permitted on WTS buses or property (see Title VI Non-Discrimination). If customer service expectations are not being met, riders may call 812-254-4594 and speak with the Transit Dispatcher/Office Manager. All customer service complaints will be referred to the WTS Transit Manager and/or Assistant Manager who will then make a reasonable effort to contact the complainant regarding the complaint.



Washington
Transit System
(WTS)

Route Map
&
Transit Schedule

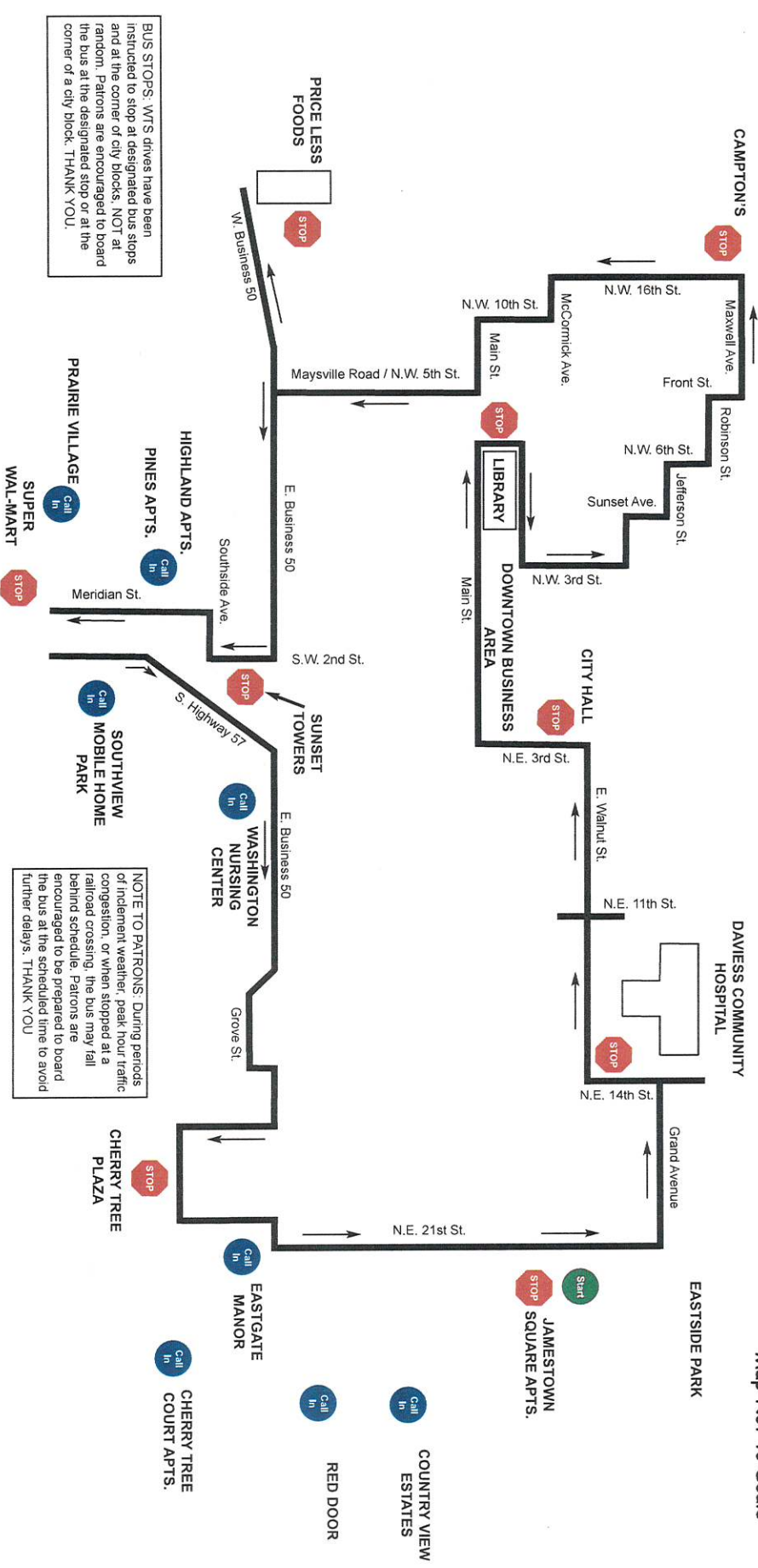
Effective: 4/1/2019
Information:

254-4564
TDD 254-8233
7:00 am - 4:00 pm
Weekdays

WASHINGTON TRANSIT ROUTE



Map Not to Scale



BUS STOPS: WTS drivers have been instructed to stop at designated bus stops and at the corner of city blocks. NOT at random. Patrons are encouraged to board the bus at the designated stop or at the corner of a city block. THANK YOU.

NOTE TO PATRONS: During periods of inclement weather, peak hour traffic congestion, or when stopped at a railroad crossing, the bus may fall behind schedule. Patrons are encouraged to be prepared to board the bus at the scheduled time to avoid further delays. THANK YOU

HOLIDAYS (No Service Provided):

WTS does not operate service on the following observed holidays: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve, Christmas Day, and other days specified by the Washington City Council.

FARES AND TRANSFERS

The Washington Transit System (WTS) currently provides all public transportation services/rides FREE-no fares.

DAY & HOURS OF SERVICE:

WTS operates service weekdays (Monday-Friday) between the hours of 7:00AM-5:00PM, EST. WTS' final daily trip begins at 4:00 PM and ends at the WTS garage facility at 5:00 PM, EST. WTS does not operate service on Saturdays, Sundays and observed holidays. Refer to the WTS schedule for daily scheduled arrival and departure times at various locations in the Washington, IN area. These timepoints are estimated and the WTS bus may be delayed due to weather, traffic and the number of passengers being serviced.

TITLE VI COMPLAINT PROCEDURE (GENERAL REQUIREMENT)

Any person who believes she or he has been discriminated against based on race, color, or national origin by the Washington Transit System (WTS) may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form. WTS's Manager will investigate the complaint received no more than 180 days after the alleged incident. WTS will process complaints that are complete. Once the complaint is received, WTS will review it to determine if WTS has jurisdiction regarding the nature of the complaint. The complainant will receive an acknowledgment letter informing her/him whether the complaint will be investigated by WTS management or needs to be referred to another agency or authority. WTS has 60 days to investigate the complaint. If more information is needed to resolve the case, WTS may contact the complainant. The complainant has 10 business days from the date of the acknowledgment letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 10 business days, WTS can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue his or her case. After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member, or other action will occur. If the complainant wishes to appeal the decision, she/he has 15 days after the date of the letter or the LOF to do so. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the: Office of Civil Rights Attention: Title VI Program Coordinator, East Building, 5th Floor - TCR 1200 New Jersey Avenue, SE Washington, DC 20590.

For information on Washington Transit's civil rights plan and the procedures to file a complaint contact 812-254-4564, for those with hearing impairments call 812-254-8223, or visit our office at 2200 Memorial, Washington, IN 47501. WTS will provide the complainant with the necessary written complaint form for filing the complaint.

PROCEDURES FOR MOBILITY IMPAIRED PERSONS (AMERICAN WITH DISABILITIES ACT-ADA) Trip Procedures:

Call our Dispatch office at 812-254-4564 and be prepared to provide the information listed below. ADA pickups are available on first-come, first-serve basis based on where the bus is on the route at the time of the request. When requesting a ride, please be ready to provide: Your name, address and phone number. Date, time and street address (Washington, IN ADA service area) of your requested pickup. Will you be using a wheelchair or mobility device? Passengers should be aware that the driver may be picking up and dropping off other passengers before reaching their destinations. ADA passengers should expect that delays may occur due to traffic, bad weather or any other problem beyond the driver's control. If the driver has not arrived within 15 minutes of the scheduled pick-up time, please call dispatch.